Jurisdiction: City of Ithaca
Jurisdictional Classification: Non-Competitive

Carousel Operator

DISTINGUISHING FEATURES OF THE CLASS: This is routine work involving responsibility for the safe and efficient operation of the City of Ithaca's carousel located at Stewart Park. The work involves providing a welcoming and customer-oriented environment while ensuring adherence to established safety procedures and operational protocols. The incumbent is responsible for operating carousel controls, monitoring rider safety, collecting fares, and maintaining cleanliness of the carousel and surrounding area. Work is performed under the general supervision of a higher-level supervisor, with responsibility for independent operation of the carousel during assigned shifts. Does related work as required.

TYPICAL WORK ACTIVITIES: (The following work activities are illustrative only and are not intended to be an exhaustive listing of duties.)

- Operates the carousel in accordance with established safety and operational procedures.
- Conducts daily pre-use and post-use inspections, including visual safety checks and completion of required checklists.
- Starts, monitors, and stops the carousel using designated controls; remains at the control station throughout operation.
- Ensures riders are properly seated and weight is evenly distributed prior to and during operation.
- Provides clear instructions to patrons regarding safe use of the carousel, including supervision requirements for young children.
- Maintains control of access gates; ensures gates remain closed and secured during operation.
- Collects and accounts for carousel fares; maintains accurate daily receipts.
- Assists riders with boarding and exiting the carousel in a courteous and professional manner.
- Creates a welcoming, inclusive, and customer-friendly environment for park visitors.
- Performs routine cleaning and upkeep, including sweeping the carousel deck, wiping carousel animals, and picking up litter.
- Responds to emergencies by activating emergency stop controls, administering basic assistance, and contacting emergency services when necessary.
- Reports mechanical issues, safety concerns, incidents, and injuries in accordance with departmental procedures.
- Secures carousel equipment and facilities at the end of shift, including locking gates and power systems.

FULL PERFORMANCE KNOWLEDGES, SKILLS, ABILITIES, PERSONAL CHARACTERISTICS:

Ability to learn and safely operate mechanical amusement equipment; ability to understand and follow written and verbal instructions; ability to monitor multiple riders and maintain situational awareness; ability to respond appropriately in emergency situations; ability to perform routine cleaning and light maintenance tasks; ability to handle cash and maintain accurate records; ability to interact effectively and courteously with the public, including children and families; dependability, attentiveness, and sound judgment; physical condition commensurate with the demands of the position

MINIMUM QUALIFICATIONS:

- Must be at least eighteen (18) years of age at time of appointment in accordance with New York State requirements for amusement ride operation.

SPECIAL REQUIREMENTS:

- Must be able to work evenings, weekends, and holidays as assigned
- Candidates must possess, or obtain prior to assignment to independent carousel operation, valid CPR, AED, and First Aid certifications and maintain such certifications for the duration of employment.
- Candidates must successfully complete all required workplace safety and equipment operation training, including department-mandated certifications, prior to assignment to independent carousel operation, and maintain such certifications throughout employment.